


Bringing Greater Choice and Savings to the Employees

- **Choice** – Broad access to Over 4,200 hospitals, 70,000 ancillary care facilities and 630,000 healthcare professionals
- **Savings** – Negotiated discounts that result in significant cost savings for you when you visit in-network providers, helping you to maximize your benefits. A PHCS logo on your health insurance card tells both you and your provider that a PHCS discount applies.
- **Quality** – MultiPlan applies rigorous criteria when credentialing providers for participation in the PHCS Network, so you can be assured you are choosing your healthcare provider from a high-quality network.

How to find a PHCS Network provider

We can help you find the provider of your choice. Simply call 866-685-7427 Monday through Friday from 8 a.m. to 8 p.m. (Eastern Standard Time) and identify yourself as a health plan participant accessing PHCS Network. You may also search online at www.multiplan.com:

- Click on the “Search for a Doctor or Facility” button.
- Indicate that you have the logo shown here on the front of your ID card: → 
- Follow the prompts to enter your search criteria.

If you are currently seeing a doctor or other healthcare professional who does not participate in the PHCS Network, you may use our Online Provider Nomination System in the Patients section of www.multiplan.com which allows you to nominate the provider in just minutes using an online form. When you complete the form, we will contact your nominee to determine whether the provider is interested in joining. If so, we will follow up to recruit the provider.

Before your appointment

It is your responsibility to confirm your providers’ continued participation in the PHCS Network and accessibility under your benefit plan. Please also be sure to follow any preauthorization procedures required by your plan (usually a telephone number on your ID card). In addition, to ensure proper handling of your claim, always present your current benefits ID card upon arrival at your appointment.

If you need assistance

If you encounter issues when scheduling appointments with PHCS Network providers, call us at 866-685-7427. If you have questions about your benefits or the status of claims, please call Group Benefit Services, Inc. Customer Service at 800-337-4973