

At a Glance: Member ID Card Guide



- 1 Your unique Participant # is required to identify you in the SISCO enrollment/claim system as well as the Amwins Rx Pharmacy system.
- 2 The SISCO logo indicates your plan is administered by SISCO. We are responsible for all eligibility, claim and customer service inquiries. SISCO phone number is 800.457.4726 which is located on the back of the ID card. Please do not call Cigna for these types of questions as they will not be able to respond to them.
- 3 The Cigna PPO logo indicates your plan contracts with Cigna to provide their national network of hospitals, physicians to provide quality and cost effective medical treatment. All medical providers (hospitals, physicians, outpatient centers) should call SISCO to verify your enrollment and plan benefits or if a service requires pre-certification.
- 4 Occasionally, a Pharmacy may need to contact Amwins Rx Pharmacy at 1.855.693-3920 which is located on your ID card. It is important that they refer to Rx BIN: 017498.
- 5 To search for a provider in the Cigna PPO network, click on www.cigna.com. Once on the website, select: PPO, Choice Fund PPO to begin your search.

Member Service: 800.457.4726 www.siscoconnect.com		
Sample Company Group #: 7007 Member: JOHN SAMPLE Member ID: SMPL0001	Medical PPO Plan <small>Cigna acts as a PPO network only. To verify benefits and eligibility call SISCO, the TPA, at 800.457.4726. To find a Cigna provider, please visit www.mycigna.com</small> Copays: Primary Care Office Visit \$25 Specialist Office Visit \$40 In/Out of Network Deductible: In/Out of Network Out of Pocket: 	Pharmacy Plan Rx Bin: 017498 PCN: AMWC Rx Benefit Services: 855.693.3920

Claims Submission Submit Medical Claims to: Cigna PO Box 188061 Chattanooga, TN 37422-8061 EDI: 62308 <i>Benefits are not insured by Cigna or affiliates</i> Submit Pharmacy Claims to: Amwins Connect Administrators Claims Department PO Box 43368 Lutherville, MD 21094	Pre-Certification Pre-certification is required prior to any hospital admission and certain other services specified in your plan. Emergency admissions must be confirmed within 2 business days. Failure to pre-certify may result in reduced benefits. For Pre-certification or to verify eligibility and benefits call 800.457.4726. Online Benefit Information www.siscoconnect.com <div style="text-align: right; border: 1px solid black; padding: 2px;">AWAY FROM HOME CARE</div>
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Summary of important contact information:	
SISCO Member Services: <ul style="list-style-type: none"> • Eligibility/Enrollment Verification • Benefit/Claim Inquiries • Medical Services that require Pre-Certification 	P: 1.800.457.4726
Amwins Rx Pharmacy Helpline Rx Bin 017498 PCN: AMWC	P: 1.855.693.3920
Cigna PPO Provider Directory <ul style="list-style-type: none"> • Search for hospitals, physicians, labs • Select PPO, then select Choice Fund PPO 	W: www.cigna.com